



Nightingale Hospital
North West

Team Brief

Wednesday 27 May 2020

Purpose of this briefing

Update you on
key hospital
developments

Give you the
information you
need to support
your team

Listen to your
feedback and
concerns

Answer your
questions as best
we can

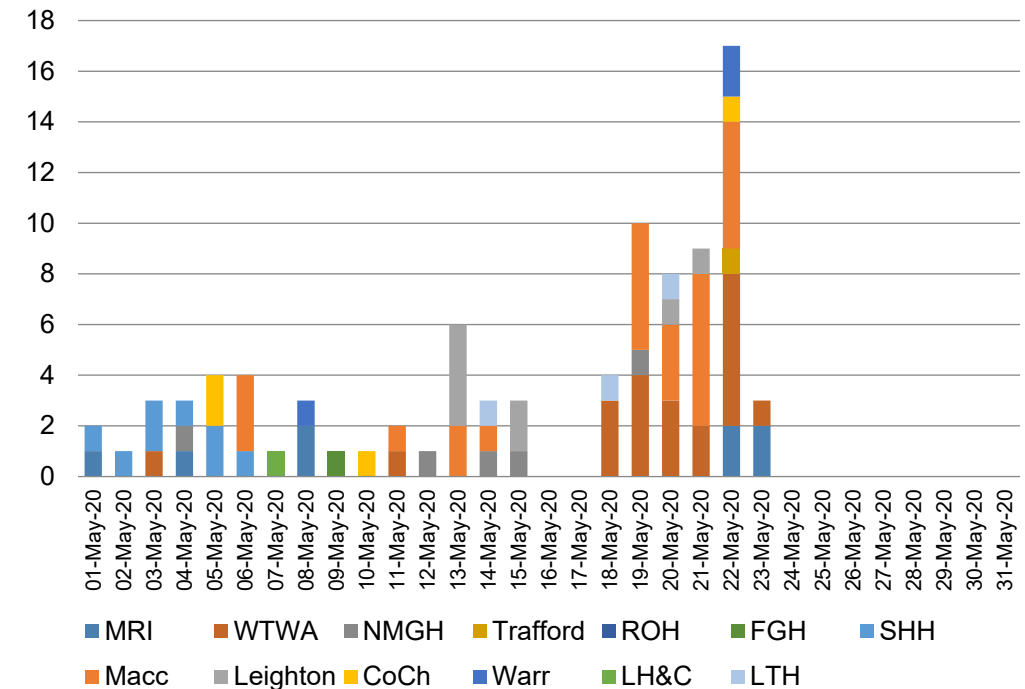
Open for six weeks

- We are the only Nightingale in the country that opened successfully and is still operating – that is an outstanding achievement in itself, testament to the hard work and talent of our teams
- Our model, and what we have delivered, is informing thinking at a national level as pandemic planning continues into future phases

Our current status

- 85 patients to date – we have seen a recent increase in referrals, but not a sustained trend
- We are staffing two wards
- The patient : staff ratio is difficult to justify in terms of safety, morale and cost
- We need three wards at 60%+ capacity to operate safely in the medium term

Nightingale Hospital - Total Referrals



Standby and reactivation

- All Nightingales have been tasked with producing standby and reactivation plans to ensure the NHS can respond to changes as the pandemic progresses
- Our quality assurance criteria to operate successfully has always been :
 - The right workforce
 - In the right facilities with appropriate equipment
 - Sufficient demand
- Our plan sets out triggers to go to standby mode; and from standby to reactivation :
 - The pandemic situation in the North West
 - Acute hospital bed occupancy levels
 - The number of admissions to Nightingale
- Decisions about standby and reactivation will be made by the NHSE/I regional team, based on these triggers
- We report on the above quality assurance criteria to NHSE/I weekly and always reflect your views

...standby and reactivation

- Our standby and reactivation plan also suggests other ways in which the Nightingale could potentially work to support the wider health and care system in the North West
- There is uncertainty for everyone working in the health service – nobody can accurately predict how the pandemic will progress, nor the full impact on our health and care system
- But we can and will continue to work together and support each other to provide the highest possible standards of care for our patients, and operate the Nightingale for as long as we are needed

Workforce

- [Check In/Check Out Process](#)

The Check-In / Check-Out process helps colleagues reflect on what has occurred during a shift / day at the Nightingale. The checklist helps you manage the transition from work to home life. The full checklist is available on the staff hub.

- [Masterclasses](#)

Our OD and Wellbeing Team have developed a fantastic programme of masterclasses – to help us share our knowledge and experience from such a diverse team. A full programme will be shared in our newsletter later today.

- [Working well from home guide](#)

To support those who are able to work from home, to do so, a guide has been created full of advice and tips on how to adapt to this new way of working.



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Notices

Eid Mubarak

Best wishes to all colleagues who celebrated over the weekend.

Visit the Staff Hub

Our online hub is a great way to share information with the team. Send your content to:

communications.nwnightingale@nhs.net

Visit the hub at:

nhsnightingalepeople.co.uk/nw

Nightingale filming project

Thank you to everyone who supported our filming project over the last week.

We will be sharing the films with you in the coming days – so please look out for them!

Patient story - Audrey



Audrey is 85 and arrived at the Nightingale on Saturday 16 May after being referred from Leighton Hospital in Cheshire.

Audrey was admitted to hospital with an exacerbation in her COPD. While there, she tested positive for COVID-19.

Audrey lives with her son, who has learning difficulties. Our family liaison team have supported her to speak to him on the phone every night, and were also able to facilitate a video call with him at the care home where he is currently staying, so they were able to see each other for the first time in weeks.

She is now fit and breathing comfortably, and was discharged to her home on 24 May after testing negative.